

Newsletter

Tintswalo at Waterfall

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Riversand Incubation Hub and Tintswalo at Waterfall join hands on first vocational training



With the Christmas season almost upon us, Riversands Incubation Hub has successfully completed its first formal vocational training for waiters and waitresses from nearby Diepsloot community which will improve their chances of providing for their families.

The training took place at Tintswalo at Waterfall while the Riversands team anxiously awaits occupation of its custom-designed and –built facility near Diepsloot. The Hub is currently processing applications from small businesses for inclusion on its incubation programme, which will provide support, training and mentorship to majority black-owned businesses over a period of three years. The incubation programme will enable the businesses to grow and eventually employ others.

Co-presented by Nicola Neal, training and curriculum manager and Siya Kobo, master chef for Riversands, the training went beyond the usual training format of PowerPoint presentations and instructor-led discussion to embrace ‘go live’ experiential opportunities. After the initial introduction and background, candidates went into the Tintswalo at Waterfall kitchen with Kobo, to learn the basics of food preparation and menu design – and sample the results.



This insight equipped them to engage knowledgeably with patrons rather than being robotic order-takers. The five-day experiential learning process also included a wine tasting, a session with a barista and learning how to shake a cocktail.

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Once the five-day classroom time was completed, the trainees had a week as trainee waiters and waitresses at five-star Tintswalo Waterfall. “This helped build their confidence in a real-world context,” said Neal.

Tintswalo at Waterfall General Manager, Altaff Shaik praises the program highly, saying, “During the practical training, these learners displayed total commitment and excelled in their efforts. They were hands-on and gained as much knowledge as they could in a short period of time. They really impressed me to such an extent that we’ve offered them further training and should a position become available, there are several that I would not hesitate to employ.”

The candidates were all previously unemployed. Once they have their certificate from the Riversands Incubation Hub training, they will have improved their chances of getting a job considerably and a number of hotel chains have already expressed interest in employing them.

If you need information on Riversands Hub

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Tintswalo at Waterfall

Reservations / Accommodation / Functions / Venues

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